



Australian Government

Australian Maritime Safety Authority

MLC ON-SHORE COMPLAINTS REPORTING

(MLC Regulation 5.2.2)

Seafarers are encouraged to utilize their ship's onboard procedures in order to resolve complaints. However, in the event it is unable to be resolved onboard, seafarers may make a report to AMSA who will investigate the complaint.

Every effort is made to ensure the details of the source of the report are not revealed during any enquiries.

For safety-related complaints persons may also use the ATSB Confidential Reporting Scheme, Repcon.

** is a mandatory field.

Ship Details

Ship Name**	IMO Number**	Next port of call
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Name of the person making the complaint

Name	Rank/Position onboard
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Please provide contact details**

Email address and/or telephone number

Details regarding the complaint

Is the complaint regarding general working or living conditions on board a vessel or a single seafarer?**

Single Seafarer General conditions onboard

Are you directly affected by the complaint?**

Yes No

Have the onboard complaint procedures been used to try and resolve this complaint?

Yes No

If the onboard complaint procedures were not used, please explain why.

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Details of the complaint**

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